How does the Worldwide Dental Emergency Assistance Scheme work?

Whilst a member of the dental plan, should you suffer a dental trauma, a dental emergency or be diagnosed with oral cancer you will be eligible to make a request for assistance from the Worldwide Dental Emergency Assistance Scheme. The Scheme responds to such requests on a wholly discretionary basis. This means that, whilst the Scheme aims to provide benefits in most cases, the Scheme has no obligation to provide any benefit unless the Scheme Manager (the person appointed to administer the Scheme) first decides (in its sole and absolute discretion) that the Scheme should provide a benefit. There are some circumstances in which the Scheme is not designed to help (these situations being similar to exclusions under an insurance policy) and these are explained in more detail in the Worldwide Dental Emergency Assistance Scheme Handbook. The Scheme Manager will look at each case individually to assess the request for a benefit. Certain restrictions and limitations may apply in the event that your request for assistance is accepted and it is possible that in some cases the Scheme Manager will decide to provide no benefit.

If your request for assistance is accepted by the Scheme Manager you will be eligible to receive benefit payments from the Scheme in the following situations (up to the limits set by the Scheme and published from time to time):

- ✓ The cost of dental treatment by any dentist up to a maximum of £10,000 for any one incident of dental trauma
- ✓ The cost of:
  - emergency call-outs
  - pain relief or emergency temporary treatment
- ✓ A specified amount for each complete 24-hour period of hospitalisation wholly or partly under the care of a consultant who specialises in dental or maxillofacial surgery
- ✓ A specified amount if you are diagnosed with oral cancer and this is the primary cancer site

You will also have 24 hour access to a worldwide dental emergency helpline.

Please refer to the Worldwide Dental Emergency Assistance Scheme Handbook for full details.

The Worldwide Dental Emergency Assistance Scheme is operated by Worldwide Assistance Ltd (Company No. 10907861), a company registered in England and Wales.

Registered Office: Cambrian Works, Gobowen Rd, Oswestry, Shropshire SY11 1HS.

The Worldwide Dental Emergency Assistance Scheme is NOT an insurance product and is NOT regulated by the Financial Conduct Authority.

Holistic Dental Care
Ravenscourt
Dental Practice

Opening Hours

Monday 12.00 pm - 8.00 pm

Tuesday 9.00 am - 5.30 pm

Wednesday 9.00 am - 5.30 pm

Thursday 8.00 am - 4.30 pm

Friday 9.00 am - 5.30 pm

One Saturday per month 9.00 am - 1.00 pm

Associate Dentist: Dr Hitesh Batavia Stat. Exam
5 Ravenscourt Avenue, Hammersmith,
London W6 0SL

Tel: 020 8748 4023 **Fax:** 020 8846 9367
Email: team@rdpholistic.co.uk
Web: www.rdpholistic.co.uk

Ravenscourt Dental Practice Limited
Registered in England No 07109962
Registered office: 43 Overstone Road, London W6 0AD



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Welcome to the Ravenscourt Dental Plan

Our aim is to provide high quality care and treatment in a relaxed, comfortable and safe environment. We are committed to continuing education and keeping abreast of advances in modern dentistry. Tooth decay is one of the most common preventable diseases and to prevent it requires a commitment of time and effort. With the correct habits, there is no reason why your child should not have healthy teeth for life. Research shows that preventive dentistry delivered on a regular basis greatly reduces the risk of dental disease in children and provides a platform for a lifetime of improved oral health.

With this in mind, we have joined with DPAS Limited to design a dental plan for children. This plan will be administered by DPAS who will make a separate arrangement with you to manage your payments under the plan. The plan will provide advantages both to you and to us. It will allow us to plan your child's dental care more effectively and provide the best chance of keeping your child dentally fit. The advantage for you is that it should minimise your child's need for fillings and extractions and you will have the peace of mind that all of your child's preventive dental care will be covered by convenient monthly payments. Upon joining the dental plan, you will also be eligible to request assistance from the Worldwide Dental Emergency Assistance Scheme for dental emergencies or dental traumas whilst at home or abroad (see overleaf).

Terms within this brochure are subject to change without notice.

Your Child's benefits

- the cost of your child's preventive dental care is included
- payment by convenient monthly Direct Debit, allowing you to budget
- guaranteed registration with the practice and continuing access to your child's dentist
- no need for an assessment – you can enrol your child immediately
- early identification of dental problems to prevent pain, discomfort and inconvenience
- appointment times to suit your child whenever possible
- priority bookings in the event of a dental emergency
- discount on treatment fees
- access to a 24 hour dental emergency helpline 365 days per year
- eligibility to request assistance from the Worldwide Dental Emergency Assistance Scheme (see overleaf).



Who is our children's plan for?

Our plan is designed for those parents or guardians who wish their children to participate in a regular preventive care programme and to budget on a monthly basis.

What does our children's plan include?

The children's plan is aimed at patients from age 5 years to 12 years and for a monthly payment of £9.07 will include:

- one detailed examination per year
- one hygiene visit per year
- up to one x-ray per year as required
- 5% discount on treatment (excluding laboratory fees)
- eligibility to request assistance from the Worldwide Dental Emergency Assistance Scheme (see overleaf).

The monthly plan cost includes the charges for management and administration payable by you to DPAS.

Treatment not covered by this plan can be paid for separately.

How do you enrol your child onto our children's plan?

Your dentist will give you a clinical recommendation on what dental plan is suitable for your child's needs as part of their dental health assessment which is payable. Signing up is easy, all you need to do is complete a registration form for your child and Direct Debit mandate and authorisation form for DPAS.

The plan will start three months after joining and has a minimum membership term of 12 months. If you cancel your child's membership within this period, you will be liable for the outstanding months' payments whether you attend the practice or not. After 12 months, you can cancel your child's membership by simply giving us one month's notice.

What happens in an emergency?

You will have access to a 24 hour, 365 day worldwide dental emergency helpline, which will endeavour to find an English speaking dentist to assist you.

Any questions?

If you have any questions about our children's plan, please contact our reception team who will be happy to provide further information and guidance.